

Emberton Parish Council
MK Connect Questionnaire

MKCC has set up a trial service for MK Connect in the northern rural area which covers Olney, Emberton and surrounding villages. Instead of taking you to any destination in MKCC the service now takes you to the nearest bus hub, for Olney area this is Newport Pagnell, where you can connect with the bus service to complete your journey.

For example to get to the hospital for an 11am appointment MK Connect will take you to Market Hill (approx. 14 minutes) to catch the bus to the Theatre District stop E4, you then walk to stop E3 to catch the bus to Milton Keynes Hospital stop A then a 4 minute walk to the hospital (approx. 46 minutes). The total journey time assuming no delays is 60 minutes. To do the same journey direct by car takes approx. 22 minutes.

The Parish Council is seeking your views on the MK Connect service. These will be shared with our ward councillors and MKCC.

Name (optional) _____

Postcode: _____

Where do you live?

Emberton / Petsoe End Olney Lavendon Sherington

Other - please add: _____

Do you use MK Connect? Yes No

If YES please answer the questions below:

How often do you use MK Connect?

Daily Weekly Monthly Occasionally

If you use MK Connect what is your experience?

Excellent Good Average Poor

What problems have you experienced - please tick all that apply?

Booking cancelled Late arrival No arrival Unable to book

Other - please say _____

Any comments:

If NO please answer the questions below:

Why don't you use MK Connect?

No requirement Unreliable Can't meet time for appointments

Availability Takes too long

Other - please say _____

Any comments: _____

Thank you for taking part in our survey